Jimmy P 454 23rd Ave #2 San Francisco CA 94121

Sep 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Comcast is a terrible Internet provider for residents. It's slow, unreliable, and costly. When I was with Comcast they charged \$78 for Internet and a LOWER cost for Internet bundled with cable TV. Do you know why they offered this? It was a teaser rate so they could charge me more in a year. They also made it very difficult to cancel service - had I lease a cable modem with them I would have had to take it to a Comcast center just to return the obsolete useless device.

I went with Sonic because service is better, cheaper, and above all not Comcast. I feel very sorry for towns that only have one Internet provider, and even more sorry if that provider is Comcast. Comcast should go away. They do not care about their customers because they hold a monopoly of services to most homes.

I don't know anyone who would choose Comcast if another provider is available. We need more competition to show Comcast that poor service results in a company we want shut down, dismantle, and never allow to to treat their customers badly ever again.

Jimmy P